

APPRAISING THE INFLUENCE OF THEORY OF CONSUMPTION VALUES ON ENVIRONMENTALLY-FRIENDLY PRODUCT PURCHASE INTENTION IN INDONESIA

Nosica RIZKALLA

Universitas Multimedia Nusantara

Email: nosica.rizkalla@umn.ac.id

Deyna Dwitama SETIADI

Universitas Multimedia Nusantara

Email: deynadwitama@yahoo.co.id

Abstract:

According to past studies, solving environmental problems should be initiated not only by companies and government but also by consumers as they play an important role in consumption activities. One of the initiatives can be taken by consumers in environmental preservation is by purchasing environmentally-friendly product. This study attempted to explore the environmentally-friendly product purchase intention by employing the theory of consumption values. The scope of this study is to identify which of these consumption values can influence the purchase intention for environmentally-friendly product. The object chosen for this study is environmentally-friendly fashion product, specifically environmentally-friendly shoes made from recycled plastic waste from the sea. A total of 115 respondents participated in this study. This study employed Partial Least Square to assess the validity, reliability as well as to test research hypotheses. Based on the result, functional, emotional, and epistemic value were proven to be significant in affecting purchase intention for environmentally-products, in which emotional value contributed the biggest effect. Meanwhile, social and conditional value were found to be insignificant. The result of this study emphasized the importance of the functional, emotional, and epistemic aspect of environmentally-friendly product as consumers considers these values the most when making a purchase decision.

Keywords: functional value; social value; emotional value; epistemic value; conditional value

1. Introduction

Along with the production and trade activities, consumption activities are believed to be one of the main contributors to various environmental issues (Tanner and Kast, 2003), like overconsumption, pollution, and natural resources exploitation (Griskevicius et al., 2010). As individuals have a significant contribution to environmental detrimental, involving them in environmental preservation has been

considered as one of the solutions for solving environmental issues (Rizkalla et al., 2019). Individuals as consumers can contribute to environmental preservation through their choice and behavior, like saving energy, recycling, and buying environmentally-friendly products. Here, environmentally-friendly products are considered as one of the solutions to tackle environmental challenges. Environmentally-friendly products are proven to be able to reduce hazards on the environment as they contain fewer toxic substances and produce less waste (Azevedo et al., 2011). Environmentally-products are sold successfully in many countries, in which the success rate is higher in developed countries compared to the rate in the developing countries (Morren and Grinstein, 2016).

As for Indonesia, the implementation of eco-label is considered as a new concept, where it was firstly introduced in 2014 (Nadlifatin et al., 2016). Remembering it is still a new phenomenon in Indonesia, the number of products with eco-label are still very few, especially if compared with the number of conventional products. Regardless of its novelty, exploring green products in Indonesia is essential. With the vast number of populations of more than 260 million people, Indonesia constitutes a huge market potential for green products. Moreover, consumers in Indonesia are quite welcome with the environmentally-friendly product concept. According to a research conducted by WWF and Nielsen in 2007, 63% of respondents were willing to purchase environmentally-friendly products even if these products were sold at a higher price compared to conventional ones (Syafriзал, 2017). The respondents asserted that the seriousness of global warming issues, the sense of responsibility of environmental degradation, and the fulfilment upon contributing to environmental preservation could be the reasons behind their willingness to buy environmentally-friendly products at a premium price (Adhityahadi et al., 2017).

Although some consumers are now becoming more aware about seriousness of environmental issues (Dash, 2009) and willing to change their lifestyle into a more sustainable one, there are also some who are still reluctant in conducting pro-environmental behaviour (Ramayah et al., 2010). This includes switching their choice to environmentally-friendly product (Haws et al., 2014). One of the primary reasons for their unwillingness to purchase the environmentally-friendly product is because of the cost (Tsay, 2010). It cannot be denied that consumers perceived environmentally-friendly products to be more expensive compared to conventional products (Eze and Ndubisi, 2003), and this becomes a barrier for consumers to purchase environmentally-friendly products (Padel and Foster, 2005). Another reason why consumers do not buy environmentally-friendly products is the perception that these products may not perform as well as conventional ones (Luchs et al., 2010).

Several studies mentioned that the success of the implementation of eco-friendly products heavily depends on the role of government (Nadlifatin et al., 2016). The Government, as a policymaker can influence businesses and consumers to participate in environmentally-friendly production and consumption through regulation and policy (Lin et al., 2015). However, the success of these regulations and policies is also subject to acceptance and behaviour of the consumers (Rizkalla et al., 2019). The regulations from the government and the compliance from the companies to produce environmentally-friendly products could end up in vain if the consumers do not have awareness and willingness to behave accordingly.

Therefore, it is really imperative to understand consumers' motives when they decide to purchase environmentally-friendly products.

This study would try to investigate why consumers buy environmentally-friendly products by employing the theory of consumption values from Sheth et al. (1991). According to this theory, there are five values influencing consumers' decisions in purchasing products, namely functional value, social value, emotional value, epistemic value and conditional value (Sheth et al., 1991). The theory of consumption values is believed to be able to explain the buying behavior of various type of product (Sweeney and Soutar, 2001), including environmentally-friendly products (Koller et al., 2011). However, studies employing the theory of consumption values for environmentally-product purchase intention in Indonesia is still very few. Thus, this study is motivated by these following questions:

Research question 1: Can the theory of consumption values explain the environmentally-friendly product purchase intention of Indonesian consumers?

Research question 2: Which of these consumption values play the most prominent role in explaining environmentally-friendly purchase intention of Indonesian consumers?

2. Literature Review

2.1. *Environmentally Friendly Product Purchase Intention*

Environmentally-friendly, eco-friendly or green products are products that can improve the condition of natural environment, can ensure the conservation of energy, and can reduce the harmful effects towards environment (Ottoman et al., 2006). Additionally, these are the products which can be reused and do not cause dangerous effect on environment during the production, consumption and post consumption process (Mufidah el al., 2018). According to Elkington et al. in Tsay (2010), a product can be classified as green product if it meets several criteria. First of all, it does not cause any harm to humans and animals. Next, the product should not cause any damage in the environment during the production, consumption and post consumption stage. The product should also not lead to excessive waste and consume large amount of energy. Last but not least, the product should not use materials from extinct and endangered resources. In this sense, a product is classified to be "green" or environmentally friendly not only based on the consumption process, but also based on the whole production process (Maniatis, 2015).

This study focused on environmentally-friendly fashion product, specifically environmentally-friendly shoes. In the context of fashion, a product is considered to be green or environmentally-friendly if it uses organic materials, recycled materials and sweatshop-free labor (Barnes et al., 2016). It can also be classified as environmentally-friendly product if it is made for long-term use (Wei and Jung, 2017). Rather than actual behaviour, the scope of this study is to assess purchase intention. Here, green purchase intention is defined as the likelihood of consumers to purchase environmentally-friendly product (Chen et al., 2012). It also refers to the readiness of an individual to conduct green buying behaviour (Chen and Deng, 2016).

2.2. *Consumption Values*

According to Schwartz and Bilsky (1987), values are "concepts or beliefs about desirable end states that transcend specific situations, guide selection or evaluation

of behavior and events and are ordered by relative importance". Values are deemed to be important because they serve as the ground of individuals' behaviour, like making preference or evaluating a certain object or behaviour (Goncalves et al., 2016). Values can be treated as unidimensional or multi-dimensional. One of the existing multidimensional frameworks of values is the one developed by Sheth et al. (1991), which is known as theory of consumption values.

According to Long and Schiffman (2000), consumption values can unfold the underlying motivation of individual's buying decision and behavior. Likewise, Sheth et al. (1991) stated that consumption values can elucidate the ground of consumer's product and brand preference. The theory of consumption values is believed to be able to explain the buying behavior of various type of product (Sweeney and Soutar, 2001), including environmentally-friendly products (Koller et al., 2011). According to Goncalves et al., (2016) each of consumption values would have different effect on different category of product.

2.3. Functional Value

Seth et al. (1991) defined functional value as "perceived quality acquired from an alternative's capacity for functional, utilitarian or physical performance" (p.61). Functional value of a certain product is mainly assessed based on its utilitarian aspect (Sheth et al., 1991) like price, dependability, quality, and durability (Biswas and Roy, 2005). Functional value is believed to be the main drive of consumer preference (Sheth et al 1991), as according to utility theory, when consumers make a buying decision, they always try to maximize their purchase utility, derived from the comparison between the benefit of the product and the cost incurred.

In regards to environmentally-friendly products, it is believed that the main driver of consumer purchase decision is functional value (Zailani et al., 2019). Consumers decide to buy environmentally-friendly products because these products are regarded to be superior compared to conventional product as they can deliver additional benefits, like reducing the amount of waste and improving air quality (Roe et al., 2001). According to Biswas and Roy (2015) the quality of the product, which is the part of functional value, is significantly influencing purchase behavior for environmentally-friendly product. Another aspect of functional value is price. It has been proven that consumers consider not only the quality aspect but also price aspect of the product when they decide to buy a product, including environmentally-friendly product (Ritter et al., 2015). While it is evident that the price of environmentally-friendly product is slightly higher than conventional product, consumers are still willing to purchase this product as long as the product is deemed to have more value (Tsay, 2010). Based on these prognosis, a following hypothesis is proposed:

H1: Functional value has a positive effect on Environmentally-friendly product Purchase Intention

2.4. Social Value

Social value is defined as "the perceived utility acquired from an alternative's association with one or more specific social groups. An alternative acquires social value through association with positively or negatively stereotyped demographic, socioeconomic, and cultural-ethnic groups" (Sheth et al., 1991, p.161). It is believed that products do not only deliver functional value, but also symbolic or social value (Sheth et al., 1991), and this social value is personified through the social pressure that drives consumers to make choice (Bei and Simson, 1995).

In regards to environmentally-friendly product, consumers purchase environmentally-friendly products not only to get functional value from the product but also to improve their self-image and approval from others, or in other words to acquire social value (Finch, 2006). For some consumers, buying environmentally-friendly product is the manifestation of their symbolic identification (Yoo et al, 2013). Several studies have found that social value has a positive influence on environmentally-friendly product purchase intention (Suki and Suki 2015; Biswas and Roy, 2015).

H2: Social value has a positive effect on Environmentally-friendly product Purchase Intention

2.5. Emotional Value

Emotional value refers to perceived utility resulted from the evoked affective states and feelings upon the consumption of a certain product (Sheth et al., 1991). It is believed that emotions play a significant role in consumption activity (Leone et al., 2005). According to Chuang (2007), emotions are deemed to be the influential factor in the formation of consumers' preferences and choice. Furthermore, this applies as well to environmentally-friendly products.

Several studies have proven that emotional value can influence consumers' decision to buy environmentally-friendly products (Lin and Huang, 2012). It is mentioned that choosing environmentally-friendly products would make consumers feel content and proud of themselves for contributing to environmental preservation (Bei and Simpson, 1995). In some cases, consumers are fully aware that their decision to buy environmentally-friendly products is driven by the sense of responsibility towards the environment as well towards themselves, as buying environmentally-friendly products would enable them to live a healthier lifestyle (Suki and Suki, 2015). Based on these notions, we propose this following hypothesis:

H3: Emotional value has a positive effect on Environmentally-friendly product Purchase Intention

2.6. Epistemic Value

By definition, epistemic value is "the perceived utility acquired from an alternative's capacity to arouse curiosity, provide novelty, and/or satisfy a desire for knowledge" (Sheth et al., 1991, p. 162). A product would be considered to possess epistemic value if it can create new experience for the consumers, which further would nurture their needs of novelty, curiosity and knowledge (Sheth et al, 1991). Consumers often buy a certain product because the product is innovative and new. Consumers also often buy a certain product driven by their curiosity, like when they see something different from what they usually buy or consume. Last but not least, consumers' decision to buy a certain product can also be based on their need to gain new knowledge (Zsoka et al., 2013).

In the relation of environmentally-friendly products, epistemic value is believed to be able to influence purchase behaviour (Lin et al., 2010). Here, environmentally-friendly products are considered to have epistemic value as the concept of these products is relatively new compared to conventional product (Rizkalla, 2017), like their materials, their production process and their promotional strategies. Additionally, according to Tanner and Kast (2003), consumers' decision to purchase environmentally-friendly products is driven by their eagerness to gain knowledge about the product. Some consumers decide to purchase environmentally-friendly product because this product can fulfill their desire to learn something new, including

new concept about the product (Rahnama and Rajabpour, 2016). By these narration, a following hypothesis is formulated:

H4: Epistemic value has a positive effect on Environmentally-friendly product Purchase Intention

2.7. Conditional Value

Sheth et al. (1991) defined conditional value as “the perceived utility acquired by an alternative as the result of the specific situation or set of circumstances facing the choice maker.” (p.162). It is stated that conditional factor like time and place play an important role in the formation of consumer behaviour (Rahnama and Rajabpour, 2016). There are also evidences where the change in personal situations can affect consumers purchase decision (Lin and Huang, 2012).

In regards of environmentally-friendly products, it is mentioned that consumers consider the seriousness of environmental issues when they making their purchase decision (Lin and Huang, 2012). In this sense, conditional value is relevant in explaining environmentally-friendly product purchase intention (Biswas and Roy, 2015). The decision to buy environmentally-friendly product can be driven by consumers’ belief and predisposition about environmental perseverance and how this product can make a difference in environment (Suki and Suki, 2015). Hence, a following hypothesis is proposed:

H5: Conditional value has a positive effect on Environmentally-friendly product Purchase Intention

2.8. Research Framework

Based on the formulated hypotheses, this study would investigate the effect of five independent variables, namely functional value, social value, emotional value, epistemic value and conditional value on environmentally-friendly product purchase intention. Thus, the following research framework were made:

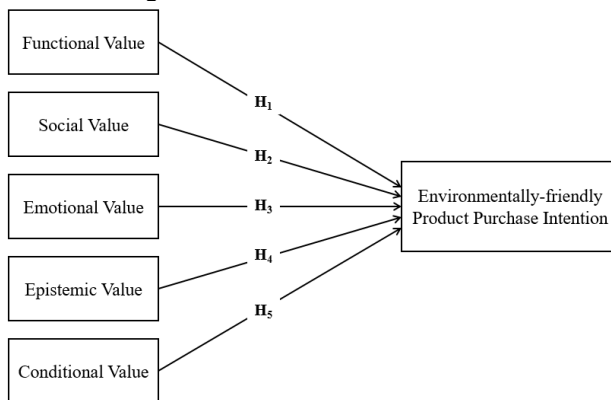


Figure 1. Research Framework

Source: Adapted from Sheth et al. (1991) and Koller et al. (2011)

3. Method and Measurement

The object used in this study is an environmentally friendly shoe made from recycled materials, especially the plastic waste from the ocean. The data was collected through self-administered questionnaire in Greater area of Jakarta which

consists of 32 questions: 4 questions are about demographic factors and 28 questions are related to research variables. Greater area of Jakarta is chosen because middle class and affluent consumers (MAC) of Indonesia are heavily concentrated in this area (Grigg, 2019). The large number of MAC in Greater Jakarta area provides a big opportunity for green product as this segment is known for its openness to try new things (Mufti, 2019), including green product. The items to measure research variables were adapted from several sources: 8 items for functional value were adopted from (Sweeney and Soutar, 2001), 4 items for social value were adopted from (Sweeney and Soutar, 2001), 3 items for emotional value were adopted from (Arvola et al., 2008), 4 items for epistemic value were adopted from (Lin and Huang, 2012), 4 items for conditional were adopted from (Lin and Huang, 2012) and 5 items to measure purchase intention were adopted from (Kim and Choi, 2005). The measure of this study is presented on table 1.

Table 1

Measurement and Outer Loadings

Variables	Code	Measurement	Outer Loadings
Functional Value (Sweeney and Soutar, 2001)	FV1	This environmentally-friendly shoes have a consistent quality	0.763
	FV2	This environmentally-friendly shoes are well made	0.779
	FV3	This environmentally-friendly shoes have an acceptable standard of quality	0.772
	FV4	This environmentally-friendly shoes would perform consistently	0.808
	FV5	This environmentally-friendly shoes are reasonably priced	0.757
	FV6	This environmentally-friendly shoes offer value for money	0.821
	FV7	This environmentally-friendly shoes are a good product for the price	0.812
	FV8	This environmentally-friendly shoes would be economical	0.724
Social Value (Sweeney and Soutar, 2001)	SV1	Buying this environmentally-friendly shoes would help me feel acceptable.	0.796
	SV2	Buying this environmentally-friendly shoes would improve the way that I am perceived.	0.786
	SV3	Buying this environmentally-friendly shoes would make a good impression on other people	0.846
	SV4	Buying this environmentally-friendly shoes would give its owner social approval	0.899
Emotional Value (Arvola et al., 2008)	EV1	Buying this environmentally-friendly shoes instead of conventional shoes would feel like I am making a good personal contribution to something better.	0.798
	EV2	Buying this environmentally-friendly shoes instead of conventional shoes would feel like I am doing the morally right thing.	0.832
	EV3	Buying this environmentally-friendly shoes instead of conventional shoes would make me feel like a better person	0.765

Variables	Code	Measurement	Outer Loadings
Epistemic Value (Lin and Huang., 2012)	EPV1	Before buying this environmentally-friendly shoes, I would obtain substantial information about the different makes and models of that products.	0.780
	EPV2	I would acquire a great deal of information about the different types and models of this environmentally-friendly shoes before buying it	0.786
	EPV3	I am willing to seek out novel information about this environmentally-friendly shoes	0.891
	EPV4	I like to search for the new and different information about environmentally-friendly product, like this environmentally-friendly shoes	0.806
Conditional Value (Lin and Huang, 2012)	CV1	I would buy the environmentally-friendly product instead of conventional products under worsening environmental conditions.	0.716
	CV2	I would buy the environmentally-friendly product instead of conventional products when there is a subsidy for environmentally-friendly products.	0.832
	CV3	I would buy the environmentally-friendly product instead of conventional products when there are discount rates for environmentally-friendly products or promotional activity.	0.919
Purchase Intention (Kim and Choi, 2005)	PI1	I would like to buy this environmentally-friendly shoes because this shoes are made from recycled materials	0.759
	PI2	I would switch my choice of shoes to this environmentally-friendly shoes because of environmental reason	0.745
	PI3	I would prefer buying this environmentally-friendly shoes to conventional shoes because they are less harmful for the environment	0.774
	PI4	I would buy this environmentally-friendly shoes because its environmentally-friendly credence	0.706
	PI5	I would not consider to buy this environmentally-friendly shoes if they cause damage to the environment	0.708

All items used to measure the research variables were assessed using 5-point Likert scale, ranging from "Very Disagree (1)" to "Very Agree (5)". Since we do not have the sampling frame for the population, this study implemented non-probability sampling to acquire the respondents. A total of 115 respondents were participating in this study. These respondents are young adults known about the environmentally-friendly shoes but have not purchased the product. Young adults are chosen because they are considered to be more aware of environmental issues (McDougle et al, 2011) and therefore would be more attuned towards environmentally-friendly products (Bucic et al., 2012).

4. Result and Analysis

4.1. Respondents Profile

The sample comprises of 74% male and 26% female respondents. Most of the respondents aged between 24-26 years old with 27.8%, followed by 21-23 years old with 23.5%. As for the education level, most of them are Bachelor's degree, with 52.2% then Diploma or below with 32.2%. As for occupation, most of them are employee with 58.3%. The detail of respondent profile is depicted on table 2 below:

Table 2

Demographic Profile

	Frequency	Percentage
Gender		
Female	30	26%
Male	85	74%
Age Group		
18 - 20	17	14.8%
21 - 23	27	23.5%
24 - 26	32	27.8%
27 - 29	10	8.7%
30 - 32	13	11.3%
33 - 35	16	13.9%
Occupation		
Student	34	29.6%
Employee	67	58.3%
Entrepreneur	14	12.2%
Education		
Diploma or Below	37	32.2%
Bachelor's Degree	60	52.2%
Master's Degree	18	15.6%

4.2. Measurement Model Evaluation

This study employed variance-based method Partial Least Square using SmartPLS 3.0. with two-stage analytical procedures (Anderson and Gerbing, 1988). This two-stage analytical procedure consists of measurement model analysis and structural model analysis. On the measurement model analysis stage, this study would assess the reliability, convergent validity and discriminant validity.

Table 3

Convergent Validity and Reliability

Variables	No of Indicators	Cronbach's Alpha	CR	AVE	VIF
Conditional Value	3	0.800	0.865	0.683	1.149
Emotional Value	3	0.716	0.841	0.638	2.352
Epistemic Value	4	0.834	0.889	0.668	1.839
Functional Value	8	0.908	0.926	0.609	1.814
Social Value	4	0.853	0.901	0.694	1.367
Purchase Intention	5	0.792	0.857	0.546	-

The first stage of measurement model evaluation is the assessment of convergent validity. In this study, convergent validity was evaluated by assessing outer loadings of each indicator and Average Variance Extracted (AVE). As can be seen on table 1, the outer loadings of each indicator are above the minimum requirement of 0,7. In addition, the value of Average Variance Extracted (AVE) is also above the threshold of 0.50 (see table 3) which indicate that the measurement model shown an adequate convergent validity. This study also assessed the reliability of the variables by calculating the Composite Reliability (CR) and Cronbach's Alpha. The items measuring research variables would deem to be reliable if the score exceeds the minimum requirement of 0.7 for CR and 0.7 for Cronbach's Alpha. As depicted on table 3, all items are reliable as the scores are above the threshold used in this study. Moreover, the variance inflation factor (VIF) values for all variable are lower than 5 (Hair et al., 2013). This result indicates that there is no multicollinearity among independent variables used in this study.

Table 4

Discriminant Validity

	CV	EV	EPV	FV	SV	PI
<i>Fornell-Larcker Criterion</i>						
Conditional Value (CV)	0.826					
Emotional Value (EV)	0.356	0.799				
Epistemic Value (EPV)	0.227	0.637	0.817			
Functional Value (FV)	0.179	0.617	0.568	0.78		
Social Value (SV)	0.161	0.494	0.370	0.427	0.833	
Purchase Intention (PI)	0.265	0.693	0.616	0.648	0.486	0.739

Then, discriminant validity was assessed by using Fornell-Larcker criterion where the AVE of each construct should be bigger than the squared correlation with another construct (Hair et al., 2013). As can be seen on table 4, all variables meet this criterion. This study also compares the loadings of each items with the total cross-loadings. As depicted on Table 5, the loadings of each items are higher than

the cross-loadings with items from other constructs which show the discriminant validity (Hair et al., 2013).

Table 5**Cross-Loadings**

	Conditional Value	Emotional Value	Epistemic Value	Functional Value	Social Value	Purchase Intention
CV1	0.716	0.212	0.018	0.087	-0.06	0.095
CV2	0.832	0.346	0.17	0.164	0.038	0.16
CV3	0.919	0.314	0.264	0.17	0.253	0.305
EV1	0.248	0.798	0.542	0.547	0.336	0.591
EV2	0.279	0.832	0.533	0.444	0.363	0.522
EV3	0.327	0.765	0.448	0.479	0.487	0.542
EPV1	0.188	0.5	0.78	0.411	0.332	0.438
EPV2	0.073	0.454	0.786	0.432	0.145	0.44
EPV3	0.225	0.57	0.891	0.534	0.37	0.617
EPV4	0.241	0.55	0.806	0.465	0.34	0.49
FV1	0.163	0.535	0.474	0.763	0.303	0.479
FV2	0.15	0.496	0.41	0.779	0.184	0.484
FV3	0.108	0.467	0.426	0.772	0.231	0.429
FV4	0.156	0.579	0.547	0.808	0.309	0.555
FV5	0.113	0.341	0.286	0.757	0.361	0.478
FV6	0.087	0.475	0.46	0.821	0.446	0.544
FV7	0.154	0.487	0.488	0.812	0.395	0.546
FV8	0.187	0.458	0.433	0.724	0.404	0.508
SV1	0.062	0.343	0.269	0.291	0.796	0.333
SV2	0.141	0.393	0.255	0.346	0.786	0.396
SV3	0.208	0.455	0.377	0.451	0.846	0.431
SV4	0.113	0.441	0.321	0.324	0.899	0.445
PI1	0.17	0.525	0.467	0.536	0.467	0.759
PI2	0.181	0.462	0.357	0.425	0.293	0.745
PI3	0.251	0.495	0.422	0.48	0.464	0.774
PI4	0.355	0.524	0.441	0.398	0.164	0.706
PI5	0.05	0.543	0.562	0.531	0.367	0.708

4.3. Structural Model Analysis

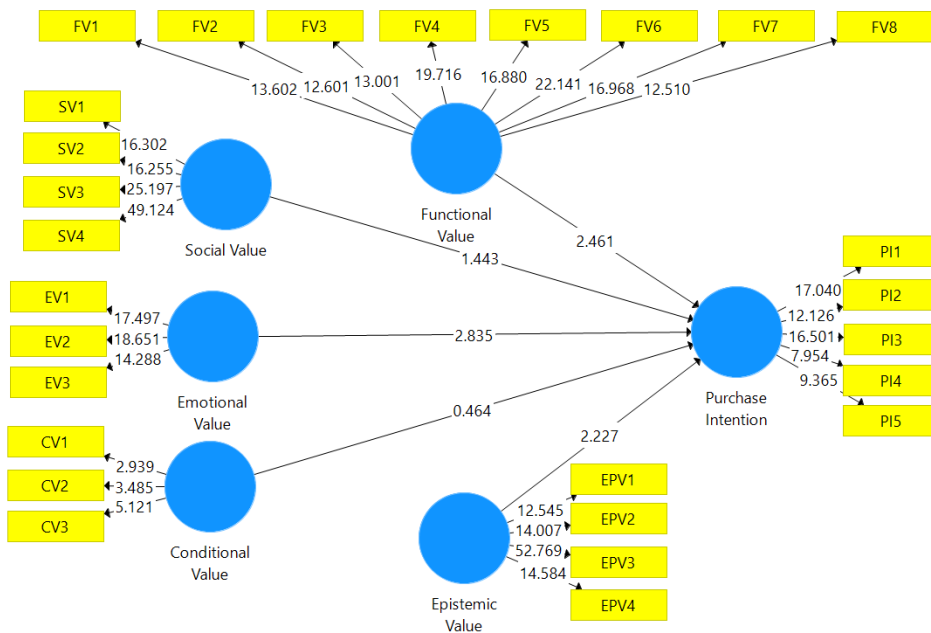


Figure 2. Structural Model Evaluation (Bootstrap)

Source: Author

Next, this study would assess structural model to test research hypotheses. This study used bootstrapping method with 5000 resamples to test the significance of each path coefficients (Hair et al., 2016). As can be seen on table 6 and figure 2, out of 5 proposed variables, 3 were proven to be significant. The first significant variable is functional value (Beta = 0.276; T-value = 2.511; p-value < 0.05). Thus, H₁ is accepted. Next, emotional value (Beta = 0.318; T-value = 2.836; p-value < 0.01) and epistemic value (Beta = 0.200; T-value = 2.273; p-value < 0.05) are also proven to be significant in influencing environmentally-friendly product purchase intention, which implies that H₃ and H₄ are also accepted. Meanwhile, social value (t-value = 1.408; p-value > 0.05) and conditional value (t-value = 1.469; p-value > 0.05) are not significant, thus H₂ and H₅ are rejected. This result provides the answer for research question 2. Based on the beta value, emotional value plays the biggest role in explaining environmentally-friendly purchase intention in Indonesia.

To answer research question 1, this study also calculated the R² of the model. The R² of this model is 0.557 which indicates that the variation of environmentally-friendly product purchase intention can be accounted for 55.7% by the proposed independent variables, namely functional value, emotional value, and epistemic value. Meanwhile, the remaining 44.3% variation is attributed to external variables which were not included in the model. This indicates that the theory of consumption values can be used to explain environmentally-friendly product purchase intention in Indonesia.

Table 6

Path Coefficients

	Path	Beta	p-value	t-value	Decision	Adj R ²	f ²
H ₁	FV → PI	0.276	0.014*	2.461	Accept	0.577	0.104
H ₂	SV → PI	0.131	0.149	1.443	Reject		0.031
H ₃	EV → PI	0.318	0.005**	2.835	Accept		0.106
H ₄	EPV → PI	0.200	0.026*	2.227	Accept		0.054
H ₅	CV → PI	0.035	0.643	0.464	Reject		0.003

* denote significance at the 5% levels , ** denote significance at the 1% levels

5. Discussions

Based on the findings, emotional value contributes the most on the purchase intention for environmentally-friendly product. Consequently, the company producing environmentally-friendly product, specifically shoes in this study, should incorporate the emotional aspect when promoting the product. If the consumers experience positive feelings about the idea of purchasing environmentally-friendly product, the probability for them to purchase the product would be higher. These positive feelings may be in the form of pleasure, proud, comfort and feeling relaxed (Rahnama and Rajabpour, 2017). Thus, it is important to evoke the positive feelings upon the purchase process of environmentally-friendly product. For example, when designing the campaign for environmentally-friendly product, the company can highlight that if consumers purchase the product, they are doing a good deed, not only for themselves, but also for the society because the product can help preserve the environment. This kind of campaign would make the consumers feel good about themselves and would encourage them to purchase the environmentally-friendly product.

Functional aspect is also considered as one of the most important aspect by consumers when they consider to buy a product, including environmentally-friendly fashion product (Qasim et al., 2019). It cannot be denied that functional aspect is the basic value demanded by the consumers when they purchasing a product (Akbar et al., 2019). This also applies to this study, where functional value was found to be one of the significant factors in influencing environmentally-friendly product purchase intention. Therefore, designing the strategy and campaign for environmentally-friendly product should take account of the functional value. The campaign should be able to highlight the benefit and superiority of the functional aspect of the product, while on the same time convincing the consumers that this superiority is still affordable and worth the price.

Epistemic value is also proven to be able to affect environmentally-friendly purchase intention. This result is similar with several past research, such as research

from Biswas and Roy (2015). As asserted by Han et al. (2017) when consumers already develop a proper understanding about environmental issues and environmentally-friendly product, they would develop a more positive perception towards the aforementioned product. Environmentally-friendly products can fulfil consumers' need of knowledge and novelty by their innovative concept and informative tags and labels. Therefore, it is highly suggested for the company to provide sufficient information when promoting environmentally-friendly product. The information should not only cover the composition and benefit of the environmentally-product, but also inform about the innovative concept of the product, the production of the process and the impact of the product towards the environment.

Meanwhile, social value and conditional value were found to be insignificant in explaining environmentally-friendly purchase intention. For social value, the possible explanation is because consumers consider other factor besides the reference or word-of-mouth factors for their decision making. One of these possible factors is novelty. This may happen when novelty seeking motive has a bigger impact than reference from others on individuals' decision to try a relatively new product like environmentally-friendly product (Biswas and Roy, 2015). This applies as well in this study where epistemic value plays the bigger role in explaining environmentally-friendly product purchase intention. It also implies that the respondents do not feel that the environmentally-friendly product can enhance their self-image and social recognition.

As for conditional value, the possible explanation for the insignificant result is because consumers' trust and confidence towards environmentally-friendly product override the importance of situational factors like discount or subsidies (Biswas and Roy, 2015). If consumers regard the environmentally-friendly product to possess an adequate functional value, in which the product is deemed to be high in quality, reliable, durable and has additional benefit, then the consumers would not be too focusing on situational factor like whether there is a price cut for the product etc

6. Conclusion and suggestion for further study

The finding of this study can enrich the comprehension of environmentally-friendly product purchase intention in Indonesia from theory of consumption values perspective. The aim of the application of this theory is to identify which value can influence the purchase intention for environmentally-friendly fashion product in the context of Indonesian young adults. Based on the result, 3 out of 5 values are proven to be significant in influencing environmentally-friendly product purchase intention. Moreover, the R^2 of the study is quite high (57,7%) which indicates that theory of consumption values can be one of the tools to explain consumers' purchase intention for environmentally-friendly product in Indonesia.

For companies producing environmentally-friendly product, the result of this study can help them in formulating the effective strategy for their product. According

to the result, the significant factors to influence purchase intention for environmentally-friendly product are functional value, emotional value and epistemic value in which emotional value contributes the most. Therefore, it is recommended for the companies to pay extra attention to these 3 aspects when designing strategy for their product. As for social value and conditional value, they are found to be insignificant in explaining purchase intention for environmentally-friendly product.

There are some limitations in this study which can be improved for further study. First of all, this study incorporated non-probably sampling, thus the result may only apply for this study only. It is suggested for future study to implement probability sampling method, like stratified or cluster sampling so that the result can be generalized for wider context. Next, this study explored the effect of theory of consumption values on purchase intention. In order to broaden the understanding, future study can use actual behaviour instead and compare it with intention to discover whether intention to purchase environmentally-friendly products can lead to actual behavior. Next aspect that can be improved is the profile of the respondent, in which young adults were chosen to be the subject of the study. Further research is encouraged to study other segment to gain understanding whether there is a significant and major difference of attitude and behaviour towards environmentally-friendly products across different segments. Future study can also explore other types of environmentally-friendly, like organic food or green personal care product.

REFERENCES

- Adhityahadi, A., W-Resign, H., & Handayani, S. (2017). 63% Indonesian Consumers Willing to Consume Eco-Friendly Products. Netralnews.com. Available at <https://en.netralnews.com/news/currentnews/read/11467/63..indonesian.consumers.willing.to.consume.eco.friendly.products> <accessed on 24 November 2019>
- Akbar, A., Ali, S., Ahmad, M. A., Akbar, M., & Danish, M. (2019). Understanding the Antecedents of Organic Food Consumption in Pakistan: Moderating Role of Food Neophobia. *International Journal of Environmental Research And Public Health*, 16(20), 4043.
- Anderson, J. C., & Gerbing, D. W. (1988). Structural equation modeling in practice: A review and recommended two-step approach. *Psychological Bulletin*, 103(3), 411.
- Arvola, A., Vassallo, M., Dean, M., Lampila, P., Saba, A., Lähteenmäki, L., & Shepherd, R. (2008). Predicting intentions to purchase organic food: The role of affective and moral attitudes in the Theory of Planned Behaviour. *Appetite*, 50(2-3), 443-454.
- Azevedo, S. G., Carvalho, H., & Machado, V. C. (2011). The influence of green practices on supply chain performance: a case study approach. *Transportation Research Part E: Logistics and Transportation Review*, 47(6), 850-871.

- Barnes, L., Lea-Greenwood, G., & Joergens, C. (2006). Ethical fashion: myth or future trend?. *Journal of Fashion Marketing and Management: An International Journal*, 10(3), 360-371
- Bei, L. T., & Simpson, E. M. (1995). The determinants of consumers' purchase decisions for recycled products: an application of acquisition-transaction utility theory. *ACR North American Advances*.
- Biswas, A., & Roy, M. (2015). Green products: an exploratory study on the consumer behaviour in emerging economies of the East. *Journal of Cleaner Production*, 87, 463-468.
- Bucic, T., Harris, J., & Arli, D. (2012). Ethical consumers among the millennials: A cross-national study. *Journal of Business Ethics*, 110(1), 113-131.
- Chen, Y. S., & Chang, C. H. (2012). Enhance green purchase intentions. *Management Decision*, 50, 502-520
- Chen, K., & Deng, T. (2016). Research on the green purchase intentions from the perspective of product knowledge. *Sustainability*, 8(9), 943.
- Chuang, S. C. (2007). The effects of emotions on the purchase of tour commodities. *Journal of Travel & Tourism Marketing*, 22(1), 1-13.
- Eze, U. C., & Ndubisi, N. O. (2013). Green buyer behavior: Evidence from Asia consumers. *Journal of Asian and African Studies*, 48(4), 413-426.
- Finch, J. E. (2006). The impact of personal consumption values and beliefs on organic food purchase behavior. *Journal of Food Products Marketing*, 11(4), 63-76.
- Gonçalves, H. M., Lourenço, T. F., & Silva, G. M. (2016). Green buying behavior and the theory of consumption values: A fuzzy-set approach. *Journal of Business Research*, 69(4), 1484-1491.
- Grigg, A. (2019). Consumption king for Indonesia's new middle class. Financial Review. Available at <https://www.afr.com/world/asia/consumption-king-for-indonesia-s-new-middle-class-20190411-p51d3b> <accessed on 20 March 2020>
- Griskevicius, V., Tybur, J. M., & Van den Bergh, B. (2010). Going green to be seen: status, reputation, and conspicuous conservation. *Journal of Personality and Social Psychology*, 98(3), 392.
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2013). Partial least squares structural equation modeling: Rigorous applications, better results and higher acceptance. *Long Range Planning*, 46(1-2), 1-12.
- Han, L., Wang, S., Zhao, D., & Li, J. (2017). The intention to adopt electric vehicles: Driven by functional and non-functional values. *Transportation Research Part A: Policy and Practice*, 103, 185-197.
- Haws, K. L., Winterich, K. P., & Naylor, R. W. (2014). Seeing the world through GREEN-tinted glasses: Green consumption values and responses to environmentally friendly products. *Journal of Consumer Psychology*, 24(3), 336-354.
- Kim, Y., & Choi, S. M. (2005). Antecedents of green purchase behavior: An examination of collectivism, environmental concern, and PCE. *ACR North American Advances*.

- Koller, M., Floh, A., & Zauner, A. (2011). Further insights into perceived value and consumer loyalty: A "green" perspective. *Psychology & Marketing*, 28(12), 1154-1176.
- Lee, S. (2011). Consumers' value, environmental consciousness, and willingness to pay more toward green-apparel products. *Journal of Global Fashion Marketing*, 2(3), 161-169.
- Leone, L., Perugini, M., & Bagozzi, R. (2005). Emotions and decision making: Regulatory focus moderates the influence of anticipated emotions on action evaluations. *Cognition & Emotion*, 19(8), 1175-1198.
- Lin, P., Huang, Y., & Wang, J. (2010, June). Applying the theory of consumption values to choice behavior toward green products. In *2010 IEEE International Conference on Management of Innovation & Technology* (pp. 348-353). IEEE.
- Lin, P. C., & Huang, Y. H. (2012). The influence factors on choice behavior regarding green products based on the theory of consumption values. *Journal of Cleaner Production*, 22(1), 11-18.
- Lin, S. C., Persada, S. F., Nadlifatin, R., Tsai, H. Y., & Chu, C. H. (2015). Exploring the influential factors of manufacturers' initial intention in applying for the green mark ecolabel in taiwan. *International Journal of Precision Engineering and Manufacturing-Green Technology*, 2(4), 359-364.
- Long, M. M., & Schiffman, L. G. (2000). Consumption values and relationships: segmenting the market for frequency programs. *Journal of Consumer Marketing*, 17(3), 214-232.
- Luchs, M. G., Naylor, R. W., Irwin, J. R., & Raghunathan, R. (2010). The sustainability liability: Potential negative effects of ethicality on product preference. *Journal of Marketing*, 74(5), 18-31.
- Maniatis, P. (2016). Investigating factors influencing consumer decision-making while choosing green products. *Journal of Cleaner Production*, 132, 215-228.
- McDougle, L. M., Greenspan, I., & Handy, F. (2011). Generation green: understanding the motivations and mechanisms influencing young adults' environmental volunteering. *International Journal of Non-profit and Voluntary Sector Marketing*, 16(4), 325-341.
- Morren, M., & Grinstein, A. (2016). Explaining environmental behavior across borders: A meta-analysis. *Journal of Environmental Psychology*, 47, 91-106.
- Mufti, R.R. (2019). Jokowi urges young entrepreneurs to look beyond consumption and toward production. The Jakarta Post. Available at <https://www.thejakartapost.com/news/2019/09/16/jokowi-urges-young-entrepreneurs-to-look-beyond-consumption-and-toward-production.html> <accessed on 21 March 2020>cv
- Nadlifatin, R., Lin, S. C., Rachmaniati, Y., Persada, S., & Razif, M. (2016). A pro-environmental reasoned action model for measuring citizens' intentions regarding ecolabel product usage. *Sustainability*, 8(11), 1165.
- Ottoman, J. A., Stafford, E. R., & Hartman, C. L. (2006). Avoiding green marketing myopia: Ways to improve consumer appeal for environmentally preferable products. *Environment: Science and Policy for Sustainable Development*, 48(5), 22-36.
- Padel, S., & Foster, C. (2005). Exploring the gap between attitudes and behaviour: Understanding why consumers buy or do not buy organic food. *British Food Journal*, 107(8), 606-625.

- Qasim, H., Yan, L., Guo, R., Saeed, A., & Ashraf, B. N. (2019). The Defining Role of Environmental Self-Identity among Consumption Values and Behavioral Intention to Consume Organic Food. *International Journal of Environmental Research and Public Health*, 16(7), 1106.
- Rahnama, H., & Rajabpour, S. (2017). Identifying effective factors on consumers' choice behavior toward green products: the case of Tehran, the capital of Iran. *Environmental Science and Pollution Research*, 24(1), 911-925.
- Ritter, A. M., Borchardt, M., Vaccaro, G. L., Pereira, G. M., & Almeida, F. (2015). Motivations for promoting the consumption of green products in an emerging country: exploring attitudes of Brazilian consumers. *Journal of Cleaner Production*, 106, 507-520.
- Rizkalla, N. (2017). Determinants of Sustainable Consumption Behavior: An Examination of Consumption Values, PCE Environmental Concern and Environmental Knowledge. *International Journal of Social Science and Humanity*, 7(12).
- Rizkalla, N., Purnamaningsih, P., & Erhan, T.P (2019). A study of Curtailment Behaviour in the Context of University Students in Indonesia: The Role of Values and Norms. *Management and Economics Review*, 4(2), 135-146
- Roe, B., Teisl, M. F., Levy, A., & Russell, M. (2001). US consumers' willingness to pay for green electricity. *Energy policy*, 29(11), 917-925.
- Schwartz, S. H., & Bilsky, W. (1987). Toward a universal psychological structure of human values. *Journal of Personality and Social Psychology*, 53(3), 550.
- Sheth, J.N, Newman, B.I. & Gross, B.L. (1991), "Why We Buy What We Buy: A Theory of Consumption Values", *Journal of Business Research*, Vol. 22, pp.159-170.
- Suki, N. M., & Suki, N. M. (2015). Impact of Consumption Values on Consumer Environmental Concern Regarding Green Products: Comparing Light, Average, and Heavy Users'. *International Journal of Economics and Financial Issues*, 5(1S), 82-97.
- Sweeney, J.C. & Soutar, G.N. (2001), "Consumer-Perceived Value: The Development of a Multiple Item Scale", *Journal of Retailing*, Vol. 77(2), pp. 203-220.
- Syafrizal, D. (2017). Eco-Label Production and Consumption Trend in Indonesia: Manufacturers' Commitment to Provide and Markets' Readiness to Buy. WWF Indonesia. Available at https://www.wwf.or.id/en/news_facts/?uNewsID=60462 <accessed on 24 September 2019>
- Tanner, C., & Wölfling Kast, S. (2003). Promoting sustainable consumption: Determinants of green purchases by Swiss consumers. *Psychology & Marketing*, 20(10), 883-902.
- Tsay, Y.Y. (2010), "The Impact of Economic Crisis on Green Consumption in Taiwan, Paper Presented at the PICMET 2009.
- Wei, X., & Jung, S. (2017). Understanding Chinese consumers' intention to purchase sustainable fashion products: The moderating role of face-saving orientation. *Sustainability*, 9(9), 1570.
- Yoo, J. J., Divita, L., & Kim, H. Y. (2013). Environmental awareness on bamboo product purchase intentions: do consumption values impact green consumption?. *International Journal of Fashion Design, Technology and Education*, 6(1), 27-34.

- Zailani, S., Iranmanesh, M., Sean Hyun, S., & Ali, M. H. (2019). Applying the theory of consumption values to explain drivers' willingness to pay for biofuels. *Sustainability*, 11(3), 668.
- Zsóka, Á., Szerényi, Z. M., Széchy, A., & Kocsis, T. (2013). Greening due to environmental education? Environmental knowledge, attitudes, consumer behavior and everyday pro-environmental activities of Hungarian high school and university students. *Journal of Cleaner Production*, 48, 126-138.